

# Susan Dunn Arnold

Dear Tom,

WOW, you are the best.

Your real estate knowledge and commitment “exceeded all expectations,” and believe me, I expected a lot.

As for marketing skills, you have raised the bar high enough to be in a league of your own. I have been active in the real estate industry for over 30 years and find very few agents with your dedication and commitment. Thank you for the “follow up and follow through” given us in selling our ranch in Durango and the continued service we experienced in buying another home. I welcome the opportunity to recommend you to everyone.

My best to you and your family,

*Susan Dunn Arnold*

RETIRED PRESIDENT / CEO  
COLDWELL BANKER REALTORS,  
DALLAS / FT. WORTH, TEXAS